

Frequently Asked Questions: Responses for queries about mandatory EDI training

“How do I sign in to MCBX?”

If you have already used Theology X (probably for the Advanced safeguarding module) use the same username and password to sign into MCBX (the new Methodist online training platform) <https://mcb.theologyx.com>

If you do not have a Theology X account, just go straight to the MCBX and register there create an account.

“I can’t complete because it keeps telling me I’ve not finished.”

This may be because you have not let the video run until the end. It’s important to let the video run till it stops, even if the speaker has finished.

You will need to make sure that the boxes for each section and each module are ticked to say that each section is complete, in order to be able to move onto the next section. If they are not ticked – you’ll need to go back and see what you have missed.

You will be able to go back and check this. It gets easier as you go along.

“Why are the videos are running at double or half speed?”

If you find this is happening, check on the bottom right corner of the video. Here you will see the speed settings and you can make sure yours are set to speed 1.0x

“I have already done the Unconscious Bias training! Do I have to do it again?”

You are only required to do the Unconscious Bias training once and it’s great you’ve already done some Unconscious Bias training.

That might be all you’d like to do for now but, if you’d like a refresher, or to consider issues in more detail, you may find the MCBX course helpful. Otherwise simply move on to the EDI mandatory module to be found here: [Mandatory EDI training](#)

“Why are the videos too small?”

You can make the videos full screen by clicking in the bottom right corner of the video box

“What do I do when I’m having problems with my password?”

If you have already signed into Theology X (probably for the Advanced safeguarding module) but forgotten your password, you will need to go to Theology X <https://theologyx.com> to re-create your password before you can sign into MCBX again.

Once you have done that – use the same sign in email and password to sign in to MCBX <https://mcb.theologyx.com>

“Will I be expected to do this training every year?”

There are no plans to expect people to do the training more than once.

We imagine that you might like to go back and have another look at it now and again, or that you might want to do the course with others to help them learn too, and to learn from each other.

We are all expected to use the Personal Responsibility Commitment each year, to plan and carry out some extra EDI learning. This could be about some new area of diversity, which we know we need to understand better, or it could be a developing interest in one particular area of diversity.

We are all called to learn about one another as we are disciples, together, of Jesus Christ, who called a mixture of people!

“How do I prove that I have done the course?”

There is no need to worry about the certificate. Just keep a note of the date on which you completed your training. If you have completed the course online you should be able to print off, or download, your certificate to say that you have done the training.

If you are having technical difficulties with this don’t worry as MCBX (Theology X) will still have a record that you have finished, with or without the certificate.

You may be asked for your certificate but, if you don’t have one, you can simply tell the person collecting this information for your circuit that you have completed and give them the date. If you are doing the training in a group then someone local can keep a register of who completed the course, and the date, to inform the circuit person collecting that information. Group facilitators may also issue their own certificates to confirm attendance.

“I hate online learning”

We do understand that this is true for many people and are impressed by the number of people learning to work online purely to help the Methodist Church.

We hope that people will help each other and it will be worth asking your circuit Super or Local Preachers' Secretary, or one of your Learning Network officers, whether there are plans for groups to do this training together in person.

“Don't we need to talk with one another to do this learning?”

Good conversation is definitely the best way of learning about human diversity and we hope people will listen to understand and to learn. This training will definitely work best if you can also have conversations with others doing the course, in church meetings, fellowship, worship, on Zoom or wherever possible.

You are welcome to do the course alone, following up with conversation in other contexts, or to do the course with others, discussing as you go. There are many ways of using the material from the EDI training to support conversations in homes, coffee shops, pubs, churches, Local Preachers' meetings, circuit meetings or wherever people gather. We hope that Methodists will use the materials in this way.

As part of your continued learning after completing this course, you may like to organise an 'Ask Me Anything' session and there's guidance on how we can support people with offering themselves as 'Experts By Experience'.

<https://www.methodist.org.uk/about-us/the-methodist-church/the-inclusive-methodist-church/resources-events-and-support/resources/run-an-ask-me-anything-session-with-an-expert-by-experience/>

We are all made in the image of God and so we can all learn from one another. A series of Ask Me Anything sessions would be a great follow on from the online EDI module.

“Why can't I get the website to work?”

If you use the internet regularly, you may need to clear your cookies in order for the MCBX website to be able to load.

“Who can see what I entered in the section on Biblical reflection?”

No-one. This is provided for your own personal reflection. Some people may prefer to take notes on paper as they reflect, however this box was included so that people can keep their reflections within the course if they choose. However, no-one can see your reflection apart from you.

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www.methodist.org.uk/inclusive-mc-strategy



“I don’t have access to the internet”
“I really don’t understand technology”
“I’m not able to use a computer”

We are really sorry that we don’t have the capacity to offer this training in multiple forms and we are aware that online training is much easier for some than for others. We expect that Methodists will support one another, across our differences, by helping each other to do this training.

Please make your difficulties known to somebody in your circuit and they will help you to find support with accessing the training. Please be patient while we find out ways, together, of managing this.

If you are not getting the help you need you could email:
equality&diversity@methodistchurch.org.uk and we will put you in touch with your local Learning Network team.

“Who will know whether I have done this training or not?”

Each district and circuit is working out how to check whether the appropriate people have done their mandatory EDI training.

If you want to know who is keeping this record you could contact your circuit administrator or minister.

The online training will have been recorded once you have completed but please keep a record of the date that you completed the course, ready for when you are asked.

“I have loved this training! How can I learn more?”

That’s good news.

There are more EDI toolkit ‘modules’ about particular aspects of human diversity here:
EDI training

There is also a huge range of helpful materials, courses and resources on the internet and documentaries on the radio and television.

Wesley encouraged the Methodist people to be life-long learners and to learn from the world around us.

“I have some feedback about this training, where should I send it?”

Please contact us at equality&diversity@methodistchurch.org.uk

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